



**The Nexterna™ Clearview Product Management/Asset Tracker module offers the ability to track equipment purchased, sold and/or installed and associate them with the customers being serviced and supported. Product movement, service and contract history are available on the product desktop. Service entitlement for seller, manufacturer and vendor warranty is also tracked for the product.**

### **Overview**

The Nexterna Clearview Product Tracker/Asset Tracker module offers advanced functionality in three key areas: installation location, product history, and warranty management.

### **Product Installation Location**

When product is installed or sold, the customer location is tracked against the product automatically. Updates to the product location are tracked when received from customer, shipped back to customer, etc. The history of these movements are tracked and accessed from the product desktop. Receiving product previously installed at a customer location via RMA will cancel any active contracts the product is on, change the status of the product, and remove the customer location reference. These updates will ensure the necessary information is tracked without manual involvement.

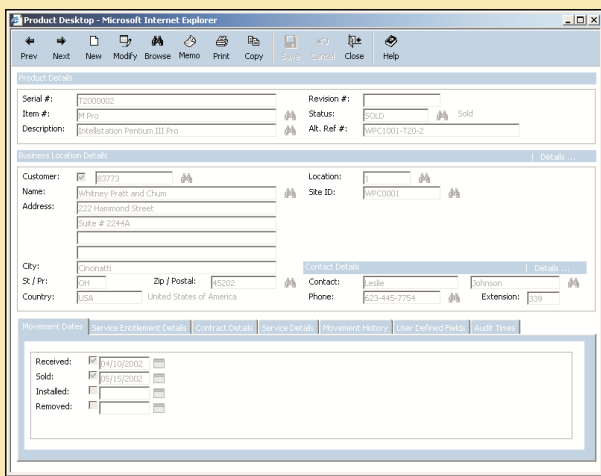
- Monitor assets as received, sold, shipped, installed, and replaced
- Track the installed base down to the location level
- Simplify moves, adds, and changes

### **Product History**

Activities associated with each product are tracked automatically. Product revisions, installation locations, status, movement dates as well as contract modifications are tracked against the product. Service history as well as the product movement history is also available on-line.

- Access up-to-date hardware and software specifications
- Reference historical data to speed resolution time

Nexterna Clearview Product Desktop



### Warranty Management

Seller, vendor and manufacturer warranty coverage periods are automatically applied based on parameters indicating when warranty coverage begins. Warranty can be configured to begin upon purchase receipt, date of sale or installation date. Calls taken within each warranty period will reference the active warranty code and automatically apply the service coverage offered by the warranty.

- Access service entitlement details
- Manage warranty coverage and expirations
- Track warranty providers and activation periods
- View applicable service charges and vendor return requirements

### Benefits

The Nexterna Clearview Product Tracker/Asset Tracker module provides extensive capabilities for tracking an install base of products. With an in-depth understanding of the equipment they service, companies have the ability to make more informed decisions and effectively plan for the right resources to meet customer requirements.

#### Service Profitability by Product

Serial #:	Item #: SERVICEABLE_ITEM (Serviceable Item Description)						
Service #	Parts	Labor	Travel	Consum.	Expenses	Fixed	Total
1000000	Price:	\$28.70	\$125.00	\$50.00			\$203.70
Task:	I Cost:	\$8.75	\$9.60	\$0.00			\$18.35
Status:	BI GM:	\$19.95	\$115.40	\$50.00			\$185.35
	GM%:	69.51%	92.32%	100.00%			90.99%
<b>Total:</b>	Price:	\$28.70	\$125.00	\$50.00			\$203.70
	Cost:	\$8.75	\$9.60	\$0.00			\$18.35
	GM:	\$19.95	\$115.40	\$50.00			\$185.35
	GM%:	69.51%	92.32%	100.00%			90.99%

#### Service Profitability by Product

Serial #:	Item #: SERVICEABLE_ITEM (Serviceable Item Description)						
Service #	Parts	Labor	Travel	Consum.	Expenses	Fixed	Total
1000002	Price:	\$0.00	\$0.00				\$0.00
Task:	I Cost:	\$62.66	\$9.64				\$72.30
Status:	BI GM:	\$62.66	\$9.64				\$72.30
	GM%:	-100.00%	-100.00%				-100.00%
<b>Total:</b>	Price:	\$0.00	\$0.00				\$0.00
	Cost:	\$62.66	\$9.64				\$72.30
	GM:	\$62.66	\$9.64				\$72.30
	GM%:	-100.00%	-100.00%				-100.00%
<b>Grand Total:</b>	Price:	\$28.70	\$125.00	\$50.00			\$203.70
	Cost:	\$8.75	\$72.26	\$9.64			\$90.65
	GM:	\$19.95	\$52.74	\$40.36			\$113.05
	GM%:	69.51%	42.19%	80.72%			55.50%

Nexterna Clearview Service Profitability Report

### About Nexterna

Nexterna, Inc. provides wireless mobile resource management solutions that help Field Service organizations increase productivity, lower operating costs, and improve customer satisfaction.

### About Nexterna Clearview

Nexterna Clearview is a complete field service management application that is seamlessly integrated with GPS tracking and mobile communication systems. The Nexterna Clearview system is fully web-based, wirelessly enabled, and includes integrated mapping. It allows field service technicians to work together in real-time with the central office.

The Nexterna Clearview web-based application includes in-depth modules for service order management, sales order management, call avoidance, optimized dispatch with integrated mapping, contracts and preventative maintenance, product/asset tracking, and logistics and reverse logistics.

The Nexterna Clearview application can be deployed as part of a complete real-time service management system that includes the following optional modules: integrated mobile service management software, field web access, customer web access, data import/export, wireless data connectivity, and real-time vehicle location using GPS technology.

*Learn more at [www.nexterna.com/clearview](http://www.nexterna.com/clearview)*